

♪ Squawkbox Sound ♪

Client Satisfaction Survey - Wedding

Please answer the following questions and let us know how we did!
Our #1 goal is to please you!
Use another sheet of paper for additional comments if needed.

Your Name: Tiffany Hadnagy
Event Date and Type: August 7th 2009 - Wedding Ceremony and Reception
Email Address: cutiegirl147@hotmail.com

Please answer the following questions by circling the appropriate rating:

Communication and Customer Service:

Quality of Customer Service via telephone: excellent
Quality of Customer Service via internet: excellent
Quality of Customer Service at event: excellent

Planning:

Planning Assistance: excellent
Helpfulness of the Wedding Planner Packet: excellent
Helpfulness and Quality of the Website: excellent

Your Entertainer/DJ:

Friendliness of your Entertainer: excellent
Promptness of your Entertainer: excellent
Professionalism of your Entertainer: excellent
MC Services: excellent
Entertainer's Appearance: excellent
Entertainer's Cooperation with Other Vendors: excellent

Music and Sound:

System and Equipment Appearance: excellent
Sound Quality: excellent
Overall Volume Levels: excellent
Music Selection: excellent
Incorporation of Your Requests: excellent

Overall Performance Rating: excellent
Quality of the Thank You Packet: excellent

What was the primary reason you chose Squawkbox Sound over other DJ companies?
I loved that you were affordable and answered all of my questions on the phone perfectly.

Is there anything we can improve on? I honestly can't think of anything!

Would you recommend our service to others? Definitely!

May we share your comments with others, and add you to our list of references for other inquiries to contact? yes

Additional Comments: You guys were so great and I had so many people tell me how much they loved you! Thanks for keeping my guests happy and making my wedding even more fun!

Thank you for your business and your valuable input!

Please mail back in the envelope provided, or fax to (801) 679-4744,
You can also fill out the survey online at www.squawkboxsound.com