

Squawkbox Sound

Client Satisfaction Survey - Wedding

Please answer the following questions and let us know how we did!
Our #1 goal is to please you!
Use another sheet of paper for additional comments if needed.

Your Name: _____
Event Date and Type: _____
Email Address: _____

Please answer the following questions by circling the appropriate rating:

Communication and Customer Service:

Quality of Customer Service via telephone:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>N/A</i>
Quality of Customer Service via internet:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>N/A</i>
Quality of Customer Service at event:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	

Planning:

Planning Assistance:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>N/A</i>
Helpfulness of the Wedding Planner Packet:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>N/A</i>
Helpfulness and Quality of the Website:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>N/A</i>

Your Entertainer/DJ:

Friendliness of your Entertainer:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	
Promptness of your Entertainer:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	
Professionalism of your Entertainer:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	
MC Services:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>N/A</i>
Entertainer's Appearance:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	
Entertainer's Cooperation with Other Vendors:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>N/A</i>

Music and Sound:

System and Equipment Appearance:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	
Sound Quality:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	
Overall Volume Levels:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	
Music Selection:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	
Incorporation of Your Requests:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	

Overall Performance Rating:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	
Quality of the Thank You Packet:	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	

What was the primary reason you chose Squawkbox Sound over other DJ companies?

Is there anything we can improve on?

Would you recommend our service to others?

May we share your comments with others, and add you to our list of references for other inquiries to contact? Circle One: Yes or No

Additional Comments:

Thank you for your business and your valuable input!

Please mail back in the envelope provided, or fax to (801) 679-4744,
You can also fill out the survey online at www.squawkboxsound.com