

♪ Squawkbox Sound ♪

Client Satisfaction Survey

Please answer the following questions and let us know how we did!

Our #1 goal is to please you!

Use another sheet of paper for additional comments if needed.

Your Name: Sally Jones / Wells Fargo

Event Date and Type: Friday September 14th 2007 – Company BBQ

Email Address: sally.jones@wellsfargo.com

Please answer the following questions with Excellent, Good, Fair, or Poor.

Quality of Customer Service via telephone:	<u>Excellent</u>
Quality of Customer Service via internet:	<u>Excellent</u>
Quality of Customer Service at event:	<u>Excellent</u>
Quality and Helpfulness of Website:	<u>Excellent</u>
Friendliness of your Entertainer:	<u>Excellent</u>
Promptness of your Entertainer:	<u>Excellent</u>
Professionalism of your Entertainer:	<u>Excellent</u>
MC Services:	<u>Excellent</u>
Entertainer's Appearance:	<u>Excellent</u>
System and Equipment Appearance:	<u>Excellent</u>
Sound Quality:	<u>Excellent</u>
Overall Volume Levels:	<u>Excellent</u>
Music Selection:	<u>Excellent</u>
Incorporation of Your Requests:	<u>Excellent</u>
Planning Assistance:	<u>Excellent</u>
Entertainer's Cooperation with Other Vendors:	<u>Excellent</u>
Overall Performance Rating:	<u>Excellent</u>

Is there anything we can improve on?

Additional comments or suggestions:

Thanks for everything!

Would you recommend our service to others? Yes

Do you know of anybody that may be in need of our services? Yes

May we share your comments with others? Yes

May we add you to our list of references for other inquiries to contact? Yes