

♪ Squawkbox Sound ♪

Client Satisfaction Survey

Please answer the following questions and let us know how we did!

Our #1 goal is to please you!

Use another sheet of paper for additional comments if needed.

Your Name: Robin Santillan

Event Date and Type: Wedding Ceremony and Reception 8/25/2006

Email Address: contact@webdesignbyrobin.com

Please answer the following questions with Excellent, Good, Fair, or Poor:

Quality of Customer Service via telephone:	<u>Excellent</u>
Quality of Customer Service via internet:	<u>Excellent</u>
Quality of Customer Service at event:	<u>Excellent</u>
Helpfulness of the Wedding Planner Packet:	<u>Unbelievable</u>
Quality and Helpfulness of the Website:	<u>Poor</u>
Friendliness of your Entertainer:	<u>Excellent</u>
Promptness of your Entertainer:	<u>Excellent</u>
Professionalism of your Entertainer:	<u>Excellent</u>
MC Services:	<u>Excellent</u>
Entertainer's Appearance:	<u>Excellent</u>
System and Equipment Appearance:	<u>Good</u>
Sound Quality:	<u>Excellent</u>
Overall Volume Levels:	<u>Excellent</u>
Music Selection:	<u>Excellent</u>
Incorporation of Your Requests:	<u>Excellent</u>
Planning Assistance:	<u>Excellent</u>
Entertainer's Cooperation with Other Vendors:	<u>Excellent</u>
Overall Performance Rating:	<u>Excellent</u>

Is there anything we can improve on? No. Thanks again for your prompt services and your excellent attention. And continue with the wedding packet. It has a lot of useful information.

Additional comments or suggestions:

Do you know of anybody that may be in need of our services?

Would you recommend our service to others? Absolutely

May we share your comments with others? Yes

May we add you to our list of references for other inquiries to contact? Yes