

♪ Squawkbox Sound ♪

Client Satisfaction Survey

Please answer the following questions and let us know how we did!
Our #1 goal is to please you!

Your Name: Marcia Johns – Gardner Village
Event Date and Type: October 16th, 17th, 18th 2008
Email Address: Marcia@gardnervillage.com

What was the main reason you chose Squawkbox Sound for your event? Ease to work with – price – organization – customer service

Please answer the following questions with Excellent, Good, Fair, or Poor:

Quality of Customer Service via telephone:	<u>excellent</u>
Quality of Customer Service via internet:	<u>excellent</u>
Quality of Customer Service at event:	<u>excellent</u>
Quality and Helpfulness of Website:	<u>n/a</u>
Friendliness of your Entertainer:	<u>excellent</u>
Promptness of your Entertainer:	<u>excellent</u>
Professionalism of your Entertainer:	<u>excellent</u>
MC Services:	<u>good</u>
Entertainer's Appearance:	<u>excellent – wished he would have dressed as a witch</u>
System and Equipment Appearance:	<u>excellent</u>
Sound Quality:	<u>excellent!</u>
Overall Volume Levels:	<u>excellent!</u>
Music Selection:	<u>excellent</u>
Incorporation of Your Requests:	<u>excellent!</u>
Planning Assistance:	<u>excellent</u>
Entertainer's Cooperation with Other Vendors:	<u>n/a</u>
Overall Performance Rating:	<u>excellent!</u>

Is there anything we can improve on? Work on MC Services – more enthusiasm on the mic.

Additional comments or suggestions: You are great – I mean excellent. We'd definitely have you back.

Would you recommend our service to others? Yes

May we share your comments with others? Yes

May we add you to our list of references for other inquiries to contact? Yes