

# Frequently Asked Questions of Squawkbox Sound

How can you charge what you charge?

All other DJ's charge so much more!

There are many reasons why we can charge what we charge:

- We don't think you should have to go broke just to get good service! Being a married couple and having planned a wedding ourselves, we know how stressful and expensive it is. Our goal is to provide quality DJ and sound services at an affordable and reasonable price.
- Many DJ's attend bridal shows, where booths cost them usually over \$600 a day. Because we do not attend bridal shows and only rely on word of mouth and free or low cost advertising, we can pass those savings onto our clients.
- We own all of our equipment, and do not have a lot of overhead costs with our business. Many DJ's do not own their equipment, and must charge high prices to help pay for that equipment.

What type of event is your specialty?

Weddings are our specialty. We have done many weddings, and have a professional, organized way of making your wedding one to remember. *Although we specialize in weddings, we can, and have done, almost any type of event.*

Can I see my DJ perform  
before deciding to book them?

Because most of our events are private events such as weddings, we do not allow "DJ observers" to accompany us to these events. You can also rest assured that we will not invite any strangers to your special event. We recommend meeting us in person if you choose to do so. In some cases, we DJ public events, and you are more than welcome to come to these events.

Can I contact past clients of Squawkbox Sound  
to ask for their opinion?

Yes, and we recommend you do. There is a list of Customer Satisfaction Surveys filled out by past clients on our website. We can also provide you with email addresses of past clients upon request.

Do your DJ's speak any other languages  
besides English?

Yes. Russ, one of the owners, is fluent in Spanish and Portuguese.



## Why do I have to sign a contract?

Contracts spell out exactly what is to be expected by both parties. Contracts also commit your DJ to being at your event. Contracts are a normal and expected part of being an experienced professional. A lot of DJ's who don't use contracts seem to "flake out" at the last minute and leave their clients in a tough spot. By signing a legal contract, you can rest assured that there will not be any surprises from your DJ.

## What if I need to cancel after signing the contract?

In the unfortunate event that your wedding or event is cancelled, *please notify us at once if there is a cancellation*. If you *do not* notify us in writing at least 7 days before your event, and we show up to the event not knowing it was cancelled, full payment will still be due regardless. If you cancel more than 7 days before your event, all monies paid will be refunded to you, *less the \$50 booking fee*.

## Can Squawkbox Sound provide music and sound for the ceremony too?

Yes, we provide music and sound quite often at weddings, and it is included in your price. Nothing is worse than your guests not being able to hear what the officiator says. We have a lapel microphone that your officiator can clip on to ensure that everybody can hear what is being said, regardless of where they are sitting.

## Will my DJ take a break during the night?

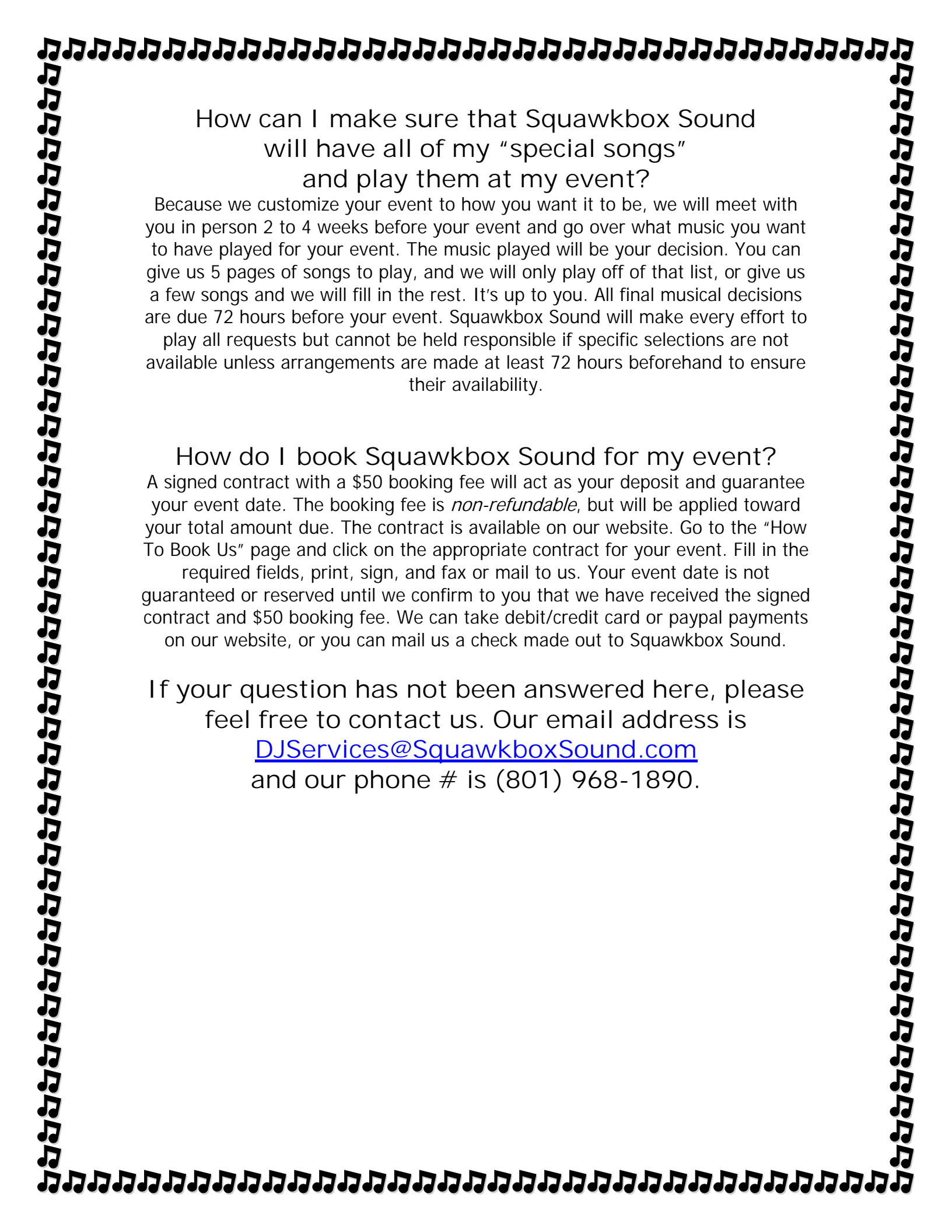
Because we work in teams, there is no need for your DJ to take a break.

## Will my guests be able to request music?

If the bride and groom say it's okay, then we will gladly take requests from your guests. Our music library is printed and sorted three different ways: alphabetically by artist, alphabetically by song title, and alphabetically by genre. This makes for easy browsing and requesting. If the bride and groom ask their DJ not to take requests, we will only play the music we've been asked to play. It's your day, and you get to make the decisions!

## Do you accept Debit and Credit Cards?

Yes we accept debit and credit cards. Visit our payments page on our website. We also accept cash, check, money order, and PayPal.



How can I make sure that Squawkbox Sound  
will have all of my “special songs”  
and play them at my event?

Because we customize your event to how you want it to be, we will meet with you in person 2 to 4 weeks before your event and go over what music you want to have played for your event. The music played will be your decision. You can give us 5 pages of songs to play, and we will only play off of that list, or give us a few songs and we will fill in the rest. It's up to you. All final musical decisions are due 72 hours before your event. Squawkbox Sound will make every effort to play all requests but cannot be held responsible if specific selections are not available unless arrangements are made at least 72 hours beforehand to ensure their availability.

How do I book Squawkbox Sound for my event?

A signed contract with a \$50 booking fee will act as your deposit and guarantee your event date. The booking fee is *non-refundable*, but will be applied toward your total amount due. The contract is available on our website. Go to the “How To Book Us” page and click on the appropriate contract for your event. Fill in the required fields, print, sign, and fax or mail to us. Your event date is not guaranteed or reserved until we confirm to you that we have received the signed contract and \$50 booking fee. We can take debit/credit card or paypal payments on our website, or you can mail us a check made out to Squawkbox Sound.

If your question has not been answered here, please  
feel free to contact us. Our email address is  
[DJServices@SquawkboxSound.com](mailto:DJServices@SquawkboxSound.com)  
and our phone # is (801) 968-1890.