



♪ Squawkbox Sound ♪

Client Satisfaction Survey - Wedding



Please answer the following questions and let us know how we did!
Our #1 goal is to please you!
Use another sheet of paper for additional comments if needed.

Your Name: Ellie Miller (Mother of the Bride)
Event Date and Type: 11/25/2009 Wedding Reception
Email Address: elvirelinda@hotmail.com

Please answer the following questions by circling the appropriate rating:

Communication and Customer Service:

Quality of Customer Service via telephone: Excellent
Quality of Customer Service via internet: Excellent
Quality of Customer Service at event: Exceptional

Planning:

Planning Assistance: Exceptional
Helpfulness of the Wedding Planner Packet: Excellent
Helpfulness and Quality of the Website: Excellent

Your Entertainer/DJ:

Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
MC Services: Excellent
Entertainer's Appearance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent

Music and Sound:

System and Equipment Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent

Overall Performance Rating: Exceptional
Quality of the Thank You Packet: Too soon to know (filled out survey day after wedding, before receiving the Thank You Packet)

What was the primary reason you chose Squawkbox Sound over other DJ companies?
Referral

Is there anything we can improve on? No

Would you recommend our service to others? Absolutely

May we share your comments with others, and add you to our list of references for other inquiries to contact? Yes

Additional Comments: Thanks for everything. You were the perfect fun ending to a very special day. Hannah had so much fun dancing with her friends. Everyone danced the night away even all the little ones. You were the best and you were both so helpful and friendly. THANK YOU!

Thank you for your business and your valuable input!

Please mail back in the envelope provided, or fax to (801) 679-4744,
You can also fill out the survey online at www.squawkboxsound.com