

□ Squawkbox Sound □

Client Satisfaction Survey - Wedding

Please answer the following questions and let us know how we did!
Our #1 goal is to please you!
Use another sheet of paper for additional comments if needed.

Your Name: Brittany Hights
Event Date and Type: 05-16-09
Email Address: vh2bh3@yahoo.com

Please answer the following questions by circling the appropriate rating:

Communication and Customer Service:

Quality of Customer Service via telephone: Excellent
Quality of Customer Service via internet: Excellent
Quality of Customer Service at event: EXCELLENT EXCELLENT

Planning:

Planning Assistance: Excellent
Helpfulness of the Wedding Planner Packet: Excellent
Helpfulness and Quality of the Website: Excellent

Your Entertainer/DJ:

Friendliness of your Entertainer: EXCELLENT EXCELLENT!!
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
MC Services: Excellent
Entertainer's Appearance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent

Music and Sound:

System and Equipment Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent

Overall Performance Rating: Excellent
Quality of the Thank You Packet: Excellent

What was the primary reason you chose Squawkbox Sound over other DJ companies?
Because you did a awesome job at my sisters wedding the Sept before ours.

Is there anything we can improve on? I can't think of anything.

Would you recommend our service to others? YES>> already did! Your doing my new brother in law's wedding June 18th!

May we share your comments with others, and add you to our list of references for other inquiries to contact? yes

Additional Comments: YOU GUYS ARE AWESOME AND MADE OUR WEDDING DAY THE BEST DAY OF OUR LIVES! IT COULDN'T HAVE WENT ANY BETTER! THANK YOU SOOOOOOOOOO MUCH FOR EVERYTHING!

Thank you for your business and your valuable input!
Please mail back in the envelope provided, or fax to (801) 679-4744,
You can also fill out the survey online at www.squawkboxsound.com