



♪ Squawkbox Sound ♪

Client Satisfaction Survey - Wedding



Please answer the following questions and let us know how we did!

Our #1 goal is to please you!

Use another sheet of paper for additional comments if needed.

Your Name: Brittany Keene Rogers

Event Date and Type: Wedding Reception 5/14/2010

Email Address: brittany.keene@utah.edu

Please answer the following questions by circling the appropriate rating:

Communication and Customer Service:

Quality of Customer Service via telephone: Excellent

Quality of Customer Service via internet: Excellent

Quality of Customer Service at event: Excellent

Planning:

Planning Assistance: Excellent

Helpfulness of the Wedding Planner Packet: Excellent

Helpfulness and Quality of the Website: Excellent

Your Entertainer/DJ:

Friendliness of your Entertainer: Excellent

Promptness of your Entertainer: Excellent

Professionalism of your Entertainer: Excellent

MC Services: Excellent

Entertainer's Appearance: Excellent

Entertainer's Cooperation with Other Vendors: Excellent

Music and Sound:

System and Equipment Appearance: Excellent

Sound Quality: Excellent

Overall Volume Levels: Excellent

Music Selection: Excellent

Incorporation of Your Requests: Excellent

Overall Performance Rating: Excellent

Quality of the Thank You Packet: Excellent

What was the primary reason you chose Squawkbox Sound over other DJ companies?

Good recommendation from a friend and great pricing.

Is there anything we can improve on? Everything was terrific, and you all were so organized in the planning.

Would you recommend our service to others? Absolutely

May we share your comments with others, and add you to our list of references for other inquiries to contact? Yes

Additional Comments: Thank you for being so easy to work with, and for all of the coordination at our event. We didn't worry about a thing! I also really appreciate the coordination of the special tribute during my dad's toast - it was wonderful!

Thank you for your business and your valuable input!

Please mail back in the envelope provided, or fax to (801) 679-4744,

You can also fill out the survey online at www.squawkboxsound.com